

We are heartbroken to have to write this post... 

Additional bacteria was recently found at the plant where we produce our ice cream. It was not found in our ice cream, but was found in a different product that was produced there. Our ice cream has tested negative for bacteria multiple times thus far. Out of an abundance of caution, all pints produced at this facility are being voluntarily recalled. This includes 7 of our flavors produced on specific dates listed below.

Vanilla Bean

Ginger

Mocha Chip

Salted Caramel

Green Tea

Dark Chocolate, Mexican Chile & Roasted Almonds

Brown Sugar, Bourbon & Pecan

Items affected will have the following manufactured/ Sell by dates:

11-29-21 / 5-29-23

12-27-21 / 6-27-23

1-12-22 / 7-12-23

1-19-22 / 7-19-23

Dark Chocolate and Caramelized Banana & Walnuts were not produced at this plant and therefore are not being recalled.

If you have any of the Batch ice cream pints in question, you can return them to the store for a full refund or give us a call at 1-877-582-2824.

Our shops will continue to remain open, as our tubs of ice cream were not affected.

The production facility is going through a complete review and overhaul of safety procedures to ensure this does not happen in the future. Production has been halted until this process is completed. Until then the shelves will be sparse. There is a limited supply of pints available that were not produced here.

We are so sorry to cause any alarm or concern to you, our loyal customers. Please know that none of our product has ever tested positive for any bacteria. We are devastated that this has happened. We are praying that our small family business will be able to weather this storm and thank you all for your continued support.

Deb & Dave